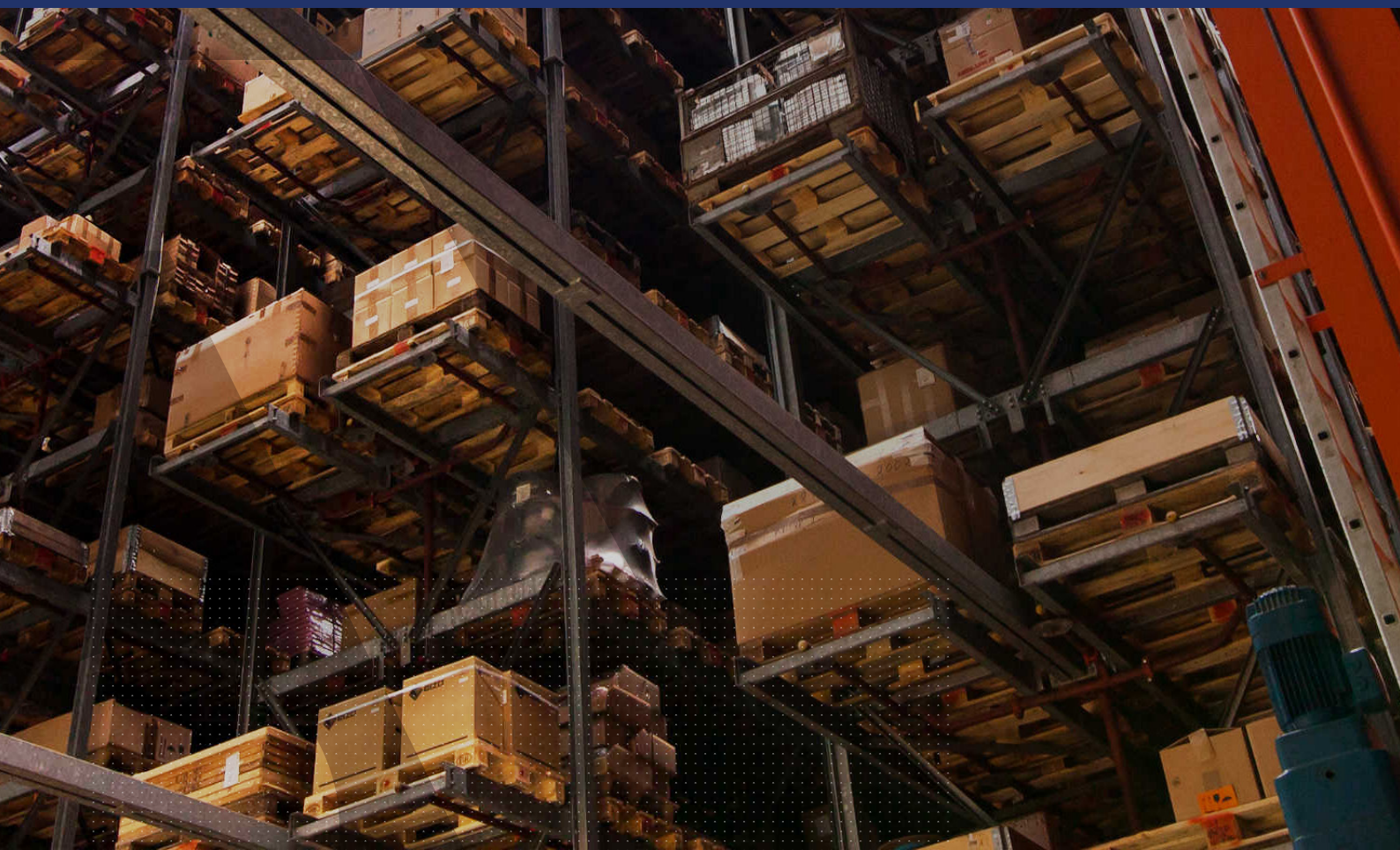


ReturnIT APP - RMA goes mobile!
FLEXIBLE, EFFORTLESS MATERIALS RETURN



App Return IT

Online Repair Returns made easier than ever!

Following the successful launch of online RMA (Return Material Authorisation) via myProducts, Thales now offers a supplementary digital solution to speed up the repair process. With ReturnIT App, material data is captured easily and error free by simply scanning the barcode via a smartphone camera.

Our components are identified with a label (barcode) containing important information. By using ReturnIT App, Thales customers benefit from an optimized workflow, ensuring that correct data is acquired and returns are processed quickly and efficiently whilst also saving time.

How it works

Simply scan the label (barcode) of the components you want to return for repair, complete relevant data and request an RMA number from Thales. You can track the status and details of your RMAs in real time.



Key features

Capture correct material data fast and easy using your smartphone camera instead of manually entering them in your computer. You can also capture data and complete the details later.

Create new RMA transactions based on scanned material data.

Keep track of your returns with the transaction overview.

RMA (Return Material Authorisation)

When components require professional repairs, upgrades or replacements, they can be returned back to our factory. To ensure these services are carried out swiftly, with minimum downtime and lowest impact on operations, Thales provides Return Material Authorisation (RMA) via myProducts which facilitates and expedites the components return process.

Flexible, futuristic and device independent

ReturnIT is accessible from Smartphones, Tablets and Android. All status information on current RMA processes is visible at a glance. You don't have to choose between a mobile device or a desktop PC; both platforms are synchronized so you always have access to all data.

Key benefits

- Automatic notification about status of repair
- 24/7/365 availability
- Fast and easy – easy intuitive access to information
- Track and trace

Supported languages: English and German



How to get started

The usage of this app requires a myProducts account.

Simplify your material return process by using ReturnIT app from Google Play.



<https://myproducts-thales.com>